


Name: _____ Date: _____ Block: _____

Reading Insurance Cards


Directions: Use the insurance cards to answer the questions.

		PPO
Policy Number 356 59557	Office Visit Copay: \$15 Specialist: \$15 Emergency Room: \$150 Urgent Care: \$50 Rx: \$10/20/40	
Group Number 1234567	Network Coinsurance: In 90%/10% Out 80%/20% Med/Rx Deductible Applies	
Group Name XYZ COMPANY		
Member Name SUSAN J. SAMPLE		

1. Susan needed to call the insurance company. She got a recording that asked her to enter her ID number before she would be connected to a customer service representative.

What did Susan enter? **35659557**

(Note: Insurance companies might use slightly different terminology for the same information)

	
Subscriber Name: JOHN DOE	
Identification Number: XOF123456789	
Group Number: 123456	Office Copay \$20
Coverage Date: 09/01/08	Emergency Copay \$100
	RX Generic Copay \$25
	RX Brand Copay \$50/\$100
SINGLE	RxBIN: 011550
	RxPCN: ILDR
	PPO PPO Rx

2. John went to urgent care because he was sick. The doctor at the center prescribed a generic antibiotic for him.


How much will he pay for this medication at the pharmacy? **\$25**

	Prescription Card
JOHN Q PROOF ID 123456789	
RxBIN: 610029	
RXPCN: CRK	
RXGRP: CMCDX	
ISSUER: 80840	

3. John went to the pharmacy to pick up his prescription. The pharmacist asked to see his insurance card because they were missing the group number.


What is the group number for John's insurance? **CMCDX**

(Note: Group, and ID, numbers can be numbers, letters, or a combination of both)

	
An Independent Licensee of the Blue Cross Blue Shield Association	
Member IMA MEMBER	Medical Network HERITAGE SELECT
Prefix Identification # Suffix ZKR 999999999 01	Dental HIGH OPTION
Group # 1234567	
Rx Group # BOWAPDP	OFFICE VISIT COPAY \$25
BIN# 610014	EMERGENCY ROOM \$75
BCBS 430	RETAIL RX \$10/\$25/\$45
Date Printed 11/01/2012	MAIL-ORDER RX \$25/\$62/\$112
Rx	PPO

4. Ima went to her PCP because she had an earache.

How much money did Ima take with her for the copay? **\$25**

	STATE OF DELAWARE MEDICAL ASSISTANCE PROGRAM
ID#: 1234567890	
NAME: SAM PLECARD	
BIRTH DATE: 07/15/2000	
CARD ISSUE#: 0001	

5. Sam went to the dermatologist and he prescribed a special lotion to help clear up acne. Sam looked at her insurance card to figure out if her plan covers prescriptions.

A. How will Sam know if her plan will cover prescriptions? **There is no "RX" on the card, so Sam will have to call her insurance to find out. (If it is her parents'/guardians' plan she can also ask them)**