

Navigating the Health Care System: Owning Your Own Health Checklist

This handout was created as a take-home sheet to go along with <u>Navigating the Health Care System</u>, an adolescent health literacy program from Nemours Children's Health.

For questions or more information, please contact NTHCS@nemours.org.

Owning Your Own Health Checklist

Add the names, phone #s and addresses of your care providers to the contacts in your cell phone. (doctors, dentist, etc.)
Get a copy of the insurance cards for all of your coverage-medical, dental, prescription (sometimes medial and prescription are on the same card). Or take a picture of the cards and keep them in a folder in your cell phone's camera roll. (This item is for people old enough to go to medical appointments without a parent/guardian.)
Add your emergency contacts and essential medical information to the Medical ID app in your cell phone.
Schedule one of your own medical appointments.
Check in at on your own at a medical appointment – talk to front desk and try answer all their questions without help from your parent/guardian.
Fill out your own registration forms at a medical appointment.
Memorize key events and dates in your personal and family medical history so that you can complete a health history form at a medical appointment (or add them to a notes page in your cell phone.)
Plan for how you'll describe your symptoms to a care provider with detail – when it started, how it feels, etc. Write it down if needed, so that you're prepared for the appointment.
Take notes on paper or in your cell phone during a medical appointment so that you don't forget what was said after you leave the appointment.
Ask you care provider for more details and/or ask follow up questions if they don't give you enough information or the information wasn't clear

