NOTE - The Los Angeles Collaborative was unable to remain actively involved in Nemours 2020 Integrator Learning Lab due to COVID-19 related shifts in priorities and staffing. Because they couldn’t remain active, an end-of-Lab profile featuring Lab-related achievements is not available. This document is included instead, to ensure that the Los Angeles Collaborative is recognized for its participation. More information on the Integrator Learning Lab is available at https://www.movinghealthcareupstream.org/2020-integrator-learning-lab/.

Los Angeles Collaborative

Jill Lubin & Spencer Coats
Team Information

- DWC/JWCH Network
- Los Angeles, CA
- Company websites
  - downtownwomenscenter.org
  - jwchinstutute.org
Vision/Focus/Primary Goals

• To continuously serve and retain an increased number of clients through primary health care in order for them to obtain sustainable health goals while also being linked to additional resources.
Health Partners

1) DWC Health Partners
   • Tzu Chi - Vision
   • UCLA - Podiatry
   • CSUN – Athletic Trainers
   • USC – OT Students

2) JWCH Health Partners
   • USC Dental School-Dentist and Hygienists
   • County Department of Mental Health-Psychiatry
   • County Department of Public Health-TB Control
   • Weingart Center Association-Enhanced Services Program
Who’s in the Room

• Spencer Coats (MSW, MPH, NASM CPT)
  – Director of Health and Wellness
    • Oversee Bridge Housing, Drop in Day Center, and Health Programs at DWC

• Jill Lubin
  – Director of Outreach Programs
    • Oversee seven satellite clinics/collaboratives in Downtown Los Angeles and East Hollywood
Obstacles/Struggles/Challenges

• Linking clinic patients to DWC programs
  – Currently only coordinated through end of day clinic debriefs between NP and MSW

• Linking DWC participants to JWCH health services
  – Currently only coordinated through orientation and medical outreach

• Lack of sustainable interventions
  – Previous interventions have been grant funded or led by a specific staff members
    • Interventions disappeared after staff left or grant ended
Wins/Progress/Successes

• Partnership has allowed our agencies to serve hundreds of individuals experiencing homelessness in the Skid Row Community

• Organizations have collaborated to allow for interexchange of services
  – JWCH clinic patients have been linked to DWC services, such as psychiatry and housing
  – DWC participants have been linked to JWCH health care services